

Committee:	Date:
Health and Wellbeing Board	25 November 2016
Subject: Health and Wellbeing Board update report	Public
Report of: Director of Community and Children's Services	For Information
Report Author: Jessica Walsh, Graduate Trainee, Community and Children's Services	

Summary

This report is intended to give Health and Wellbeing Board Members an overview of local developments related to the work of the Board where a full report is not necessary. Details of where Members can find further information, or contact details for the relevant officer are set out within each section. Updates included are:

- Healthwatch report
- Safer City Partnership
- City LivingWise
- Air Quality Update
- Mental Health event
- Health and Wellbeing Members Development Day
- Adult Wellbeing Partnership update

Recommendation

Members are asked to:

- Note the report.

Main Report

1. This report updates Members on key developments and policy issues that are related to the work of the Health and Wellbeing Board in the City of London. Details of where Members can find further information are also included.

2. Healthwatch Report

- 2.1 Annual Conference Oct 2016 – The Healthwatch City of London annual conference took place on 7 October 2016 at the Dutch centre. There were 85 attendees including residents and patients that use services from Barts Health NHS Trust, service providers, City of London Corporation staff, City Workers and

representatives from Barts Health Trust who gave presentations and answered questions. Stalls held included the Macmillan, City Advice, local Healthwatch, Prostate Cancer UK, Alzheimer's Society, City of London Carers Network, City & Hackney CCG and the City of London Corporation. A full report on the event is available on request.

2.2 City Health Directory – City Health Directory was transferred from Toynbee Hall to City of London Healthwatch as per the original specification and went live at the beginning of January 2016. A comparison of our Google Analytics data to the data collected from Toynbee Hall in 2015 showed there has been an 84% increase in page views, 72% increase in sessions and 74% increase in users since this time last year. The most viewed pages are minor injuries walk in clinics, A&E and the CityHealth home page.

2.3 The Cancer care and support workshop – The Cancer care and support workshop took place on 9th August 2016 in response to comments received about the perceived lack of support available particularly between first diagnosis and start of treatment and when the all clear is given. The workshop was attended by a mixture of patients, carers and professionals. The overwhelming response was that although there is a very wide range of information and leaflets available in the Macmillan Information Centre – patients, carers and the public were not aware of them. Healthwatch will therefore be working with Macmillan and the cancer unit to look at ways to overcome this.

Contact Janine Aldridge, Healthwatch City of London Officer, 020 7820 6787

3. Safer City Partnership

3.1 16 Days of Action - To raise awareness of domestic abuse in the City of London, the Community Safety Team, the Department for Community and Children's Services, Human Resources, City of London Police and Victim Support along with other local services will be coming together to deliver a joint campaign for 16 Days of Action. Targeting four areas for engagement – internal staff in the Corporation, Police and Health services, City residents, City workers and local partners –will showcase how we respond to domestic abuse. Making it clear how people can get help if they, or someone they know, is experiencing domestic abuse will be their priority along with making sure all staff know how to respond operationally to safeguard victims, and their children, if someone makes a disclosure.

Contact Robin Newman, Domestic Abuse Co-ordinator & Community Safety Officer, 0207 332 1639

3.2 Hate Crime - The Community Safety Team (CST) supported National Hate crime awareness week which ran from the 8-16 of October providing awareness

sessions to Corporation staff and engaging with residents at Golden Lane Community Centre and Artizan Street Library and Community Centre. The Team also developed materials to improve awareness with residents and staff and are finalising an e-learning programme on hate crime for Corporation staff. CST are working with CEJI (Centre Europeen Juif d'Information) and their Project "Facing Facts" to provide training to police and Corporation officers who deal directly with the public on how to improve recording of Hate Crime.

3.3 Anti-Social Behaviour Reporting and Training - The Community Safety team has produced a new protocol on recording incidents of anti-social behaviour, domestic abuse and other related incidents. This is to help provide a minimum standard in the recording of incidents, improve case management, identify potential vulnerabilities and ensure the most effective use of potential legal remedies. To support implementation the CST and Housing team provided a training session on 27 September. This made use of external expertise and was well received by those who attended.

3.4 Prevent - There have been no Channel referrals since the last SCP meeting. The Community Safety Team has been working with City of London Police Prevent Officers to progress the Workshop Raising Awareness of Prevent (WRAP) training. Prevent sessions for Corporation staff will be held on 21 November and 12 December. In 2017, CST will be working on making WRAP available on e-learning for Corporation staff while still targeting key teams and departments for face to face delivery.

3.5 Residents Engagement - The Community Safety team will be taking part in a scheduled event for residents of the Middlesex Street estate on 9 November. This will be the first of a planned series of engagement events focussed on those living on City estates.

3.6 City Community Multi-agency Risk Assessment Conference (CCM) - The CCM is a partnership conference that looks at high risk or persistent victims or perpetrators of crime or anti-social behaviour that falls outside any other partnership meeting thresholds and has a focus on reducing harm and problem solving. The CCM started in February 2016 this year and has met 7 times to date. The CCM membership includes representatives from City of London Police, Corporation Community Safety Team, Social Services, Housing, Public Protection and others. So far this year 35 cases have been brought to the CCM, 8 of them being City residents (including those who are street homeless). Of particular interest to the Health and Wellbeing Board will be that a number of cases have related to incidents of repeated suicide attempts or risk of suicide incidents.

3.7 Forthcoming Activity - Christmas 2016 will see the CST working with City of London Police, Greater London Authority (GLA) and the London Ambulance Service (LAS) to support this year's Christmas campaign with a focus on encouraging people to take simple steps such as eating sensibly, moderating their alcohol consumption, looking after their belongings and planning their journey home to help enjoy themselves. Results from last year show the campaign was well received and LAS data suggests it may have assisted in

reducing call outs. CST are also working with the City of London Police to establish an Alcohol Recovery Centre in the City for peak periods in the run up to Christmas and to help reduce acquisitive crime, particularly theft from bags and coats. In the New Year, the CST will be developing a communications plan with targeted campaigns, building on national work wherever appropriate, to maximise existing resources and capacity. This is an area where better co-ordination across the Corporation, CoLP and other partners could provide real benefits.

Contact: David MacKintosh, Community Safety Manager, 020 7332 3848

4. City LivingWise

- 4.1 Reed Momenta won the recent tender for the new Health Checks, weight management and physical activity service, now branded as City LivingWise, and commenced service delivery on the 24 October 2016. Services include: NHS Health checks (Primary care and community delivered), free NHS Health checks for 40-74 year olds, exercise programmes, development of a free personal exercise programme with advice based on your health and lifestyle and lifestyle weight management and 12 week weight management course designed by experts to support sustainable weight loss.

Contact Officer: Emma Goulding, Commissioning and Contracts Officer, 020 7332 3223

5. Air Quality Update

- 5.1 Annual Status Report - The City Corporation has a statutory obligation to submit an annual status report to the Mayor of London and the government. The report must outline progress with actions within the strategy and provide details of any air quality monitoring undertaken. This report was submitted in July 2016. The annual status report details progress with actions in the City Corporation air quality strategy, including a three year engagement programme with Barts Health NHS Trust, Mansell Street residents air quality monitoring programme and the idling engine action days. The City Corporation has been awarded Cleaner Air Borough status by the Mayor of London as a result of its commitment to improve air quality as detailed in the 2016 annual status report. The report highlighted that air quality is improving in the City of London, particularly in areas away from busy roads. This is set to continue with the work being implemented by the City Corporation and the Mayor of London's new proposals to improve air quality, on which there is currently a consultation ending on 18 December 2016.

Contact Officer: Ruth Calderwood, Air Quality Manager, Port Health and Public Protection, 0207 332 1162

- 5.2 The Air Quality Supplementary Planning Document (SPD) – The City Corporation have produced their first SPD for air quality with guidance from the Greater London Authority (GLA). The Air Quality SPD provides guidance for developers

on the implementation of air quality policies in the City Corporation's Local Plan 2015. With reference to the Air Quality SPD, developers can minimise the negative impact of developments on local air quality and therefore the health of residents, workers and visitors in the Square Mile. The Air Quality SPD also supports the City Corporation's statutory obligations to assist the Government in meeting air quality Limit Values for nitrogen dioxide and fine particles and responsibilities for improving public health.

Contact Officer: Kelly Wilson, Technical Officer – Air Quality Team, 020 7332 3619

6. Mental Health Event

6.1 The Mental Health Event - A Mental Health Event for City residents and workers took place on 10th October 2016 to coincide with World Mental Health day. The event was held in conjunction with Healthwatch and took place at the Artizan Street Library and Community Centre. It featured presentations from City and Hackney Mind on the 5 ways to wellbeing and the East London Foundation Trust on Mental Health services in the City. The Corporation used this opportunity to engage and consult with participants on their Mental Health Strategy and Action Plan. The feedback received will be used when refreshing the action plan next year.

Contact Officer: Tizzy Keller, Policy Support Officer, 0207 332 3223

7. HWB Members Development Day

7.1 Development Day - Members of the Health and Wellbeing board attended a development and consultation session on 26th October 2016. A presentation was given by the Local Government Authority (LGA), who advised on the role of Health and Wellbeing boards and barriers and drivers to effective Health and Wellbeing working. Poppy Middlemiss (Strategy Officer) delivered a presentation on the Health and Wellbeing strategy and engaged with members to discuss what the key priorities are for the City. The discussion and feedback from this session has been used to determine the focus and priorities of the new Joint Health and Wellbeing Strategy.

Contact Officer: Tizzy Keller, Policy Support Officer, 0207 332 3223

8. Adult Wellbeing Partnership (AWP) Update

8.1 The AWP was established in October 2014 to provide strategic leadership, direction and oversight of improving adult wellbeing in the Square Mile and is accountable to the Health and Wellbeing Board. The Partnership specifically provides scrutiny and challenge on initiatives and programmes that deliver adult wellbeing in the Square Mile. Over the last six months, the partnership focussed on some of the developments in the integration of health and social care and considered how these could best work for City of London residents.

8.2 This has included input into the integration agenda and raising the City perspective on a range of developments and schemes such as One Hackney and City (integrated care pilot), the Hackney Devolution proposal, the NEL Sustainability and Transformation Plan and CCG proposals for integrated commissioning. The partnership has also commented on the social isolation strategy, carers' strategy action plan, monitored the Better Care Fund through quarterly returns and reviewed the Care Navigator programme's progress. The mental health strategy action plan was agreed by the Partnership and it will play an on-going monitoring role for actions related to adults.

Contact Officer: Gemma De La Rue, Executive Support Officer, 020 7332 1324.

Jessica Walsh

Graduate Trainee

Community and Children's Services

T: 020 7332 3251

E: jessica.walsh@cityoflondon.gov.uk